

Figure: 28 TAC §276.5(d)(3)

**OFFICE OF INJURED EMPLOYEE COUNSEL**  
**NOTICE REGARDING FIRST RESPONDER LIAISON TO ASSIST IN WORKERS'**  
**COMPENSATION DISPUTES**

TO: First Responders

The Office of Injured Employee Counsel (OIEC) is the state agency that assists, educates, and advocates on behalf of the injured employees of Texas.

OIEC has a designated employee who is the liaison for first responders. The liaison is highly trained as an ombudsman and in the rights of first responders within the workers' compensation system.

As a first responder, you can call (512) 804-4173 or email

firstresponderhelp@oiec.texas.gov for help with your workers' compensation claim.

You can contact OIEC by calling its toll-free telephone number: 1-866-393-6432. More information about OIEC and its Ombudsman Program is available at the agency's website ([www.oiec.texas.gov](http://www.oiec.texas.gov)).